



What Procession can do for The Healthcare Industry

Definition – Public and private organisations which deliver health treatment services to the public

The Issues

- Control over the clinical process
- Compliance with best practice procedures
- Compliance with external organisation requirements e.g. government, insurance companies
- Reduce administration costs to release more resources to clinical treatment
- Total cost of treatment/greater efficiency
- Statistical information on performance
- Forecasting utilisation

All the above need to be addressed to meet the need to improve efficiency of delivery of treatments in an ever-increasing litigious environment. From early days in development it was recognised that Procession, with its comprehensive tracking capability, is well suited to the healthcare sector. This is now more so as our Process Engine achieves connectivity with the “outside world” via the web in a seamless manner and goes deep into the organisation linking as required with other systems.

Procession recognises the power in the automation of business processes and Web Services within IT, and Business Analysts such as Delphi are now supporting this view. In Delphi’s Market Milestone Report “BPM2002”, they say “Business Process Management (BPM) is quickly emerging as the moniker for the next Killer Application..” They go on to describe the power behind BPM and Web Services as “On the Cusp of a Revolution”.

The built in features include

- High level of automation of routine and repetitive tasks, reducing errors and freeing up staff
- Complete audit trail of who did what, when, how long they took, and what exactly they did
- Ability to set rules appropriate to the organisation’s way of working
- Rapid delivery (30% of time of traditional development techniques) of the solution that suits with built in flexibility for ease of change as improvements are identified
- A dashboard showing activity and performance, customised as required – all in real time.

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